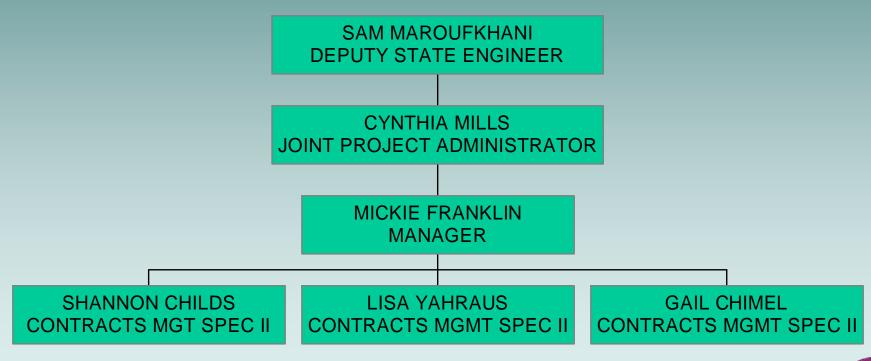
JOINT PROJECT ADMINISTRATION PROCESS AND BACKLOG

DEVELOPMENT/OPERATIONS PARTNERSHIP MEETING

JUNE 20 AND 21, 2006



DEVELOPMENT SUPPORT JOINT PROJECT ADMINISTRATION





BACKLOG

- AS OF JULY 1, 2004: 46
- AS OF JUNE 20, 2006: 5





BACKLOG IN JULY 2004

YEAR INITIATED AND NUMBER OF AGREEMENTS IN BACKLOG STATUS

• 1993: 1

1997: 2

• 1998: 4

• 1999: 6

• 2000: 11

• 2001: 22



CURRENT BACKLOG

1993 – City of Scottsdale

SR 101L @ MP 36.6, Raintree Drive TI

2003 – Town of Wickenburg

US 93 @ MP 198, Interim Wickenburg Bypass

2003 – Union Pacific Railroad Company

I 10 @ MP 289, Patano RR UP / Cienega Creek Section

2004 - CALTRANS

Colorado River Bridges: Rt 40 near Topock, Rt 95 near Parker, Rt 10 near Blythe, Winterhaven Dr / 4th Ave at Yuma, Rt 8 near Yuma

2005 – Roston Company Southwest SR 85 @ MP 152, Southern Ave to I-10



CURRENT STATUS

- ACTIVELY WORKING 90 AGREEMENTS
 - INCLUDES 16 AMENDMENTS
 - -5.5 % IN BACKLOG STATUS



HISTORY OF JPA REQUESTS RECEIVED BY CALENDAR YEAR

• 2006: 65 AS OF JUNE 20 • 2001: 203

• 2005: 143

• 2004: 152

• 2003: 150

• 2002: 219

• 2000: 208

• 1999: 198

1998: 228

1997: 238



ACCOMPLISHMENTS

- COST INFORMATION AVAILABLE ON JPA DATABASE
- PROCEDURES AND PROCESS MANUAL UPDATED
- BACKLOG REDUCED

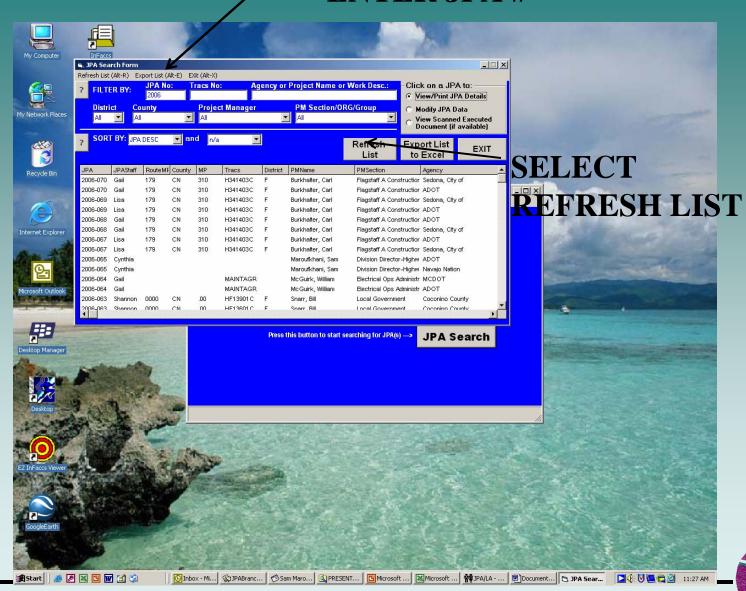


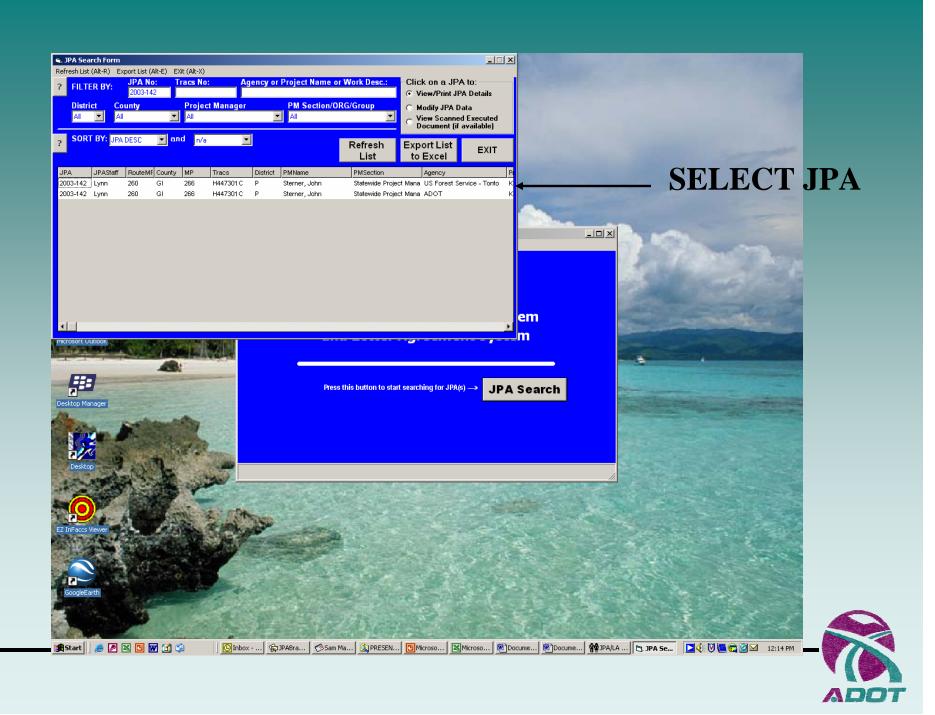
COST INFORMATION

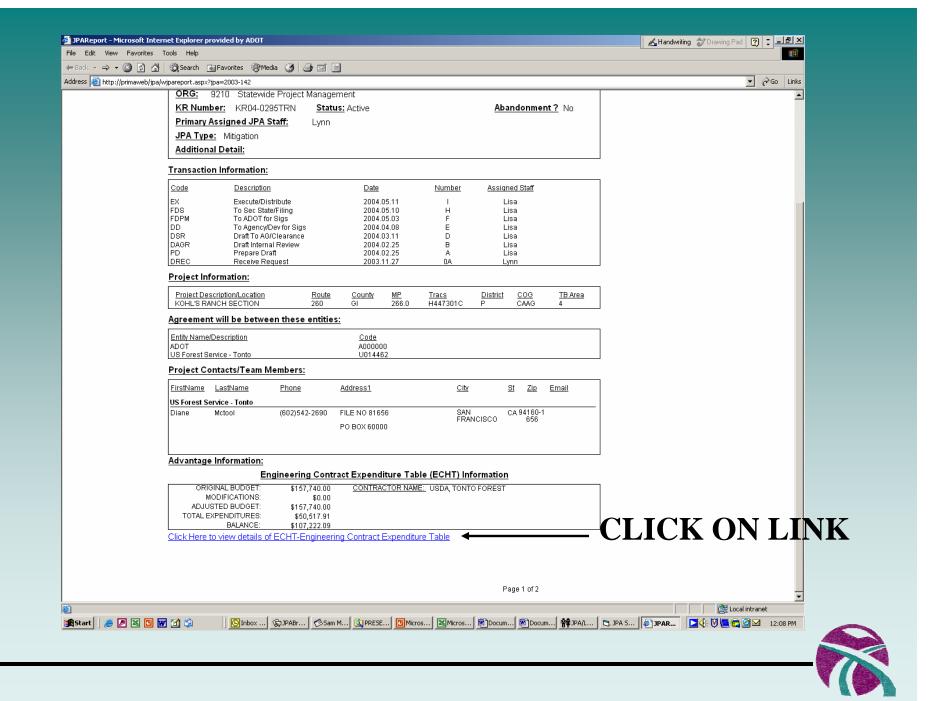


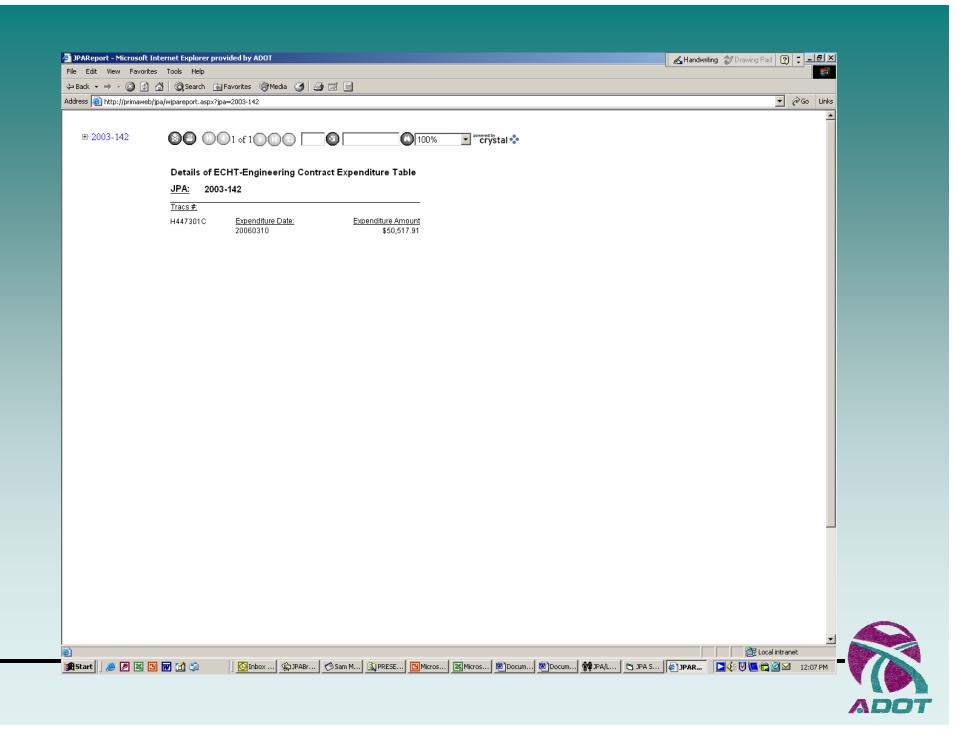


ENTER JPA #









CONTINUOUS IMPROVEMENTS

- CUSTOMER SURVEY
- DATABASE
- PROJECT MANAGER TRAINING
- EVALUATE MEASUREMENTS



CUSTOMER SURVEY

JOINT PROJECT ADMINISTRATION SURVEY

Your satisfaction with the service you received from the Joint Project Administration office is important to us. The purpose of this survey is to determine the satisfaction level with how we can better serve you, our customer. Please take a moment to fill out the survey below.

Please rate each statement by checking the box that best expresses your satisfaction level with this specific interaction with the Joint Project Administration.	Excellent		Satisfactory		Needs Improvement		Unacceptable		
	8	7	6	5	4	3	2	1	
I found the overall service to be									
The staff ensured that every aspect of the tasks were completed accurately.			0					0	
The staff was quick to respond when I asked for help.								0	
4. The staff was knowledgeable.									
The staff was always available to help.									
The staff treated me in a professional and courteous manner.									
The tasks were completed on or before our agreed upon deadline.									
I was kept appropriately informed of the results throughout the process.									
Additional Comments:				***************************************					
The following is optional, unless follow-up is requested	d. Follo	w-up req	uested?	Y	es [] No			
MME (First, Last) PHONE NO.						DATE			
JPA	Use On	ly							
DATE RECEIVED OUTCOME							DATE COMPLETED		
Your input is important to us. Thank you for taking tim Your input will be kept anonymous.	e to hel	p us eva	aluate an	d impr	ove our	service	s.		

Please interoffice to Mail Drop (MD 616E)



QUESTIONS

